

# Elmer's

BREAKFAST • LUNCH • DINNER

851 South 5th  
Pocatello, Idaho 83201  
(208) 232-9114

October 27, 2000

CHARLES TEVIS  
Director of Engineering at Josam  
2501 So. Front St.  
Philadelphia, PA 19148

Dear Sirs:

In 1996 we installed the Josam Super - Flo GI 2000 grease interceptor.

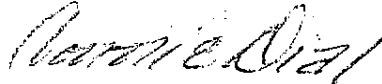
It has proven to be very effective in trapping and processing the grease products in the pre-rinse stage of our dishwashing cycle.

It has reduced our need for professional drain clearance to almost nothing. Extraction of the final grease product from the reservoir is a very easy, clean process. The system allows us continued dishwashing service during high volume times and lets us empty the reservoir at our convenience.

Don Kunz, owner of Nemos Plumbing installed the interceptor for us. He has provided excellent service, maintenance & training himself, plus assured us the unit would cause a minimal amount of interruption to our business and that the Josam Company would guarantee its' success. He was absolutely correct! When there was a slight electronic malfunction, the part involved was replaced and a company engineer spent a day in our restaurant making certain everything was operating properly.

I would recommend the Josam unit to anyone needing a grease interceptor. The Josam Company is reputable and sensitive to our business concerns.

Respectfully,



CONNIE DIAL

OWNER, ELMER'S RESTAURANT

CD/sb